

Brand	Shipping							Warranties & Returns			
	FOB Location	Courier(s) Used	3rd Party Accepted (Some Exceptions Apply)	Pick-Ups Accepted?	Ship from PI's Warehouse? (Brantford, ON)	Handling Charge	Comments	Warranty	Service Center Telephone Number	Returns Accepted?	Re-stock Fee?
Abu Garcia	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	877.857.3460	No	No
Advantage Fitness	Niagara Falls, ON	UPS, Sameday, Purolator	Yes	No	No			1 year parts and frame	888.707.1880	No	No
AeroGrow	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to www.aerogrow.com	800-476-9669 or www.aerogrow.com	No	No
Aluratek	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	866-580-1978	No	No
Avenir	Oakville, ON	Fedex, Apex, Clarke Transport	Yes	No	No			Limited lifetime warranty	800.268.0293 or 800.268.0412	No	No
Barbeque Genius	Waterloo, ON	Purolator, Mainliner, Sameday	Yes	No	No			Please refer to warranty card included. For damaged or defective BBQ parts, please contact service center. Information required: model #, serial # and item # of damaged parts.	800.265.2150	No	20% (If box is unopened)
Berkley	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	877.857.3460	No	No
Bionaire	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.253.2764	No	No
Bios Diagnostics	Newmarket, ON	UPS, Purolator	Yes	Yes	No	\$5.95 handling fee for orders under \$100		Please refer to warranty card included	800.387.8520	Yes	15%
Bios Weather	Newmarket, ON	UPS, Purolator	Yes	Yes	No	\$5.95 handling fee for orders under \$100		Please refer to warranty card included	800.387.8520	Yes	15%
Bissell	Niagara Falls, ON	Canada Post	Yes	No	No	\$6.50 for each order drop-shipped to the end user.		Please refer to warranty card included	800.253.2764	Yes	15%
Bodum	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Warranty as stated on packaging	800.232.6386	No	No
Body Break	Niagara Falls, ON	UPS, Sameday, Purolator	Yes	No	No			1 year parts and frame	888.707.1880	No	No
Bolle	Richmond Hill, ON	Fedex, UPS	Yes-tracking information is unavailable for these shipments.	Yes	No			1 year warranty	800.742.2020	Returns accepted only due to defective merchandise	
Braun	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		2 year limited warranty	800.268.6531 or 800.387.6657	No	No

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Broil King	Waterloo, ON	Purolator, Mainliner, Sameday	Yes	Yes	No		Pick up days – Mon to Fri. between 7:30a.m. and 2p.m., 48 hours notice required.	Please refer to warranty card included. For damaged or defective BBQ parts, please contact service center. Information required: model #, serial # and item # of damaged parts.	800.265.2150	No	20% (If box is unopened)
Broil Mate	Waterloo, ON	Purolator, Mainliner, Sameday	Yes	Yes	No		Pick up days – Mon to Fri. between 7:30a.m. and 2p.m., 48 hours notice required.	Please refer to warranty card included. For damaged or defective BBQ parts, please contact service center. Information required: model #, serial # and item # of damaged parts.	800.265.2150	No	20% (If box is unopened)
Bushnell	Richmond Hill, ON	Fedex, UPS	Yes-tracking information is unavailable for these shipments.	Yes	No			Please refer to warranty card included	800.361.5702	Returns accepted only due to defective merchandise	No
Callaway	Concord, ON	Purolator	No	Yes	No			2 year limited warranty	800.361.5678	No	No
Callaway Custom Logo	Concord, ON	Purolator	No	Yes	No			2 year limited warranty	800.361.5678	No	No
Canfloyd	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		No	Please contact PI Incentives	No	No
Carlisle	Burlington, ON	Canpar	Yes	Yes	No			1 year warranty	800.350.1206	No	No
Champion	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416.256.0377	With Proof Of Purchase & On Site Inspection	No
Charlescraft	Etobicoke, ON	Canpar, UPS	Yes	Yes	No		Shipping and installations outside GTA, handled on case per case basis.	2 year limited warranty	1.800.414.5027	Yes	No
Chicago Gaming Company	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416.256.0377	With Proof Of Purchase & On Site Inspection	No
Cobra	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Coleman	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year warranty	800-387-6161	No	No
Cornilleau	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416.256.0377	With Proof Of Purchase & On Site Inspection	No
Crane	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year warranty	800-729-6321	No	No
Crock Pot	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter	Shipping and installations outside GTA, handled on case per case basis.	Please refer to warranty card included	800.557.4825	No	No
Delmar Jewellers	Montreal, QC	Canada Post, FedEx or UPS	Yes	Yes (Only Carriers)	No		3rd party not included for Canada Post.	30 day warranty in original condition	Please contact PI Incentives	No	No
Diamondback	Oakville, ON Quebec, PQ	Fedex, Apex, Clarke Transport	Yes	No	No			Limited lifetime warranty	800.268.0293 or 800.268.0412	No	No

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Digiview	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Dolce & Gabbana	Brantford, ON	UPS, Sameday, Canada post		No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		2 year limited warranty	888-825-0527	No	No
Dooney & Bourke	Brantford, ON	UPS, Sameday, Canada post		No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year warranty	510.528.7711	No	No
Dynamo	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416.256.0377	With Proof Of Purchase & On Site Inspection	No
Ebel	Moonachie, NJ, USA	Fedex	No	No	No			3 year warranty. <a href="http://service.movadogroup.com/faq.cfm">http://service.movadogroup.com/faq.cfm</a>	905-752-6100	No	No
Esquire	Moonachie, NJ, USA	Fedex	No	No	No			2 year warranty. <a href="http://service.movadogroup.com/faq.cfm">http://service.movadogroup.com/faq.cfm</a>	905-752-6100	No	No
Everlast	Niagara Falls, ON	UPS, Sameday, Purolator	Yes	No	No			1 year parts and frame	888.707.1880	No	No
Extrasport	Burlington, ON	Canpar	Yes	Yes	No			Limited lifetime warranty	800.350.1206	No	No
Foodsaver	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year warranty	800.667.8623	No	No
Frigidaire	Mississauga, ON Calgary, AB	Various	No	No	No	\$3.50 fuel surcharge per order	\$55/unit flat rate for all shipments.	Please refer to warranty card included	905.813.7700	No	No
Gaggia	Toronto, ON	Canpar, Purolator	Yes	Yes	No			1 year on all electrical products	416.256.9191 or 877.349.9191	No	No
Gametime	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
GE Imaging	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.730.6597	No	No
Get Fit Body Break	Niagara Falls, ON	Sameday	Yes	No	No			1 year parts and frame	888.707.1880	No	No
Global Total Office	North York, ON	Various	Yes	Yes	No		Pickups during regular daytime hours. Must call prior for location. NO prepaid freight for Global	Limited 5 year warranty	800.375.5134 or 905.660.5101	Must be pre-authorized in writing	If approved, 35%
Greenway	Guelph, ON	Various	Yes	Yes	No		\$100 flat rate on all entertainment centre shipments.	2 year warranty	866.253.0447	Yes	No

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Grill Pro	Waterloo, ON	Purolator, Mainliner, Sameday	Yes	Yes	No		Pick up days – Mon to Fri. between 7:30a.m. and 2p.m., 48 hours notice required.	Please refer to warranty card included. For damaged or defective BBQ parts, please contact service center. Information required: model #, serial # and item # of damaged parts.	800.265.2150	No	20% (If box is unopened)
Haier	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	877-337-3639	No	No
Health-o-meter	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.546.5637	No	No
Hearth Pro	Waterloo, ON	Purolator, Mainliner, Sameday	Yes	Yes	No		Pick up days – Mon to Fri. between 7:30a.m. and 2p.m., 48 hours notice required.	Please refer to warranty card included. For damaged or defective BBQ parts, please contact service center. Information required: model #, serial # and item # of damaged parts.	800.265.2150	No	20% (If box is unopened)
Hewlett Packard	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800-633-3600	No	No
Heys	Brantford, ON Mississauga, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	Yes, Restrictions Apply	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter	Pick up days – Mon, Tues, Fri. between 7:30a.m. and 2p.m., 48 hours notice required.	Limited warranty from 5 - 25 years - please refer to warranty card included	1-877-488-4397, ext 338 or crs2@heys.ca	Yes	25%
Hipstreet	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Holmes Group	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.546.5637	No	No
Homedics by Charlescraft	Etobicoke, ON	Canpar, UPS	Yes	Yes	No		Shipping and installations outside GTA, handled on case per case basis.	2 year warranty	800.414.5027	Yes	No
Honeywell	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
HydroSurge	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.546.5637	No	No
ICE Games	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416.256.0377	With Proof Of Purchase & On Site Inspection	No
Imperial	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416.256.0377	With Proof Of Purchase & On Site Inspection	No
Innergie	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No

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Iogear	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	1-866-9-IOGEAR	No	No
Karcher	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter	Shipping and installations outside GTA, handled on case per case basis.	One year limited warranty - will repair or replace defective merchandise at manufacturer's discretion	800.537.4129, Option 1, Option 2, Rapid Exchange Program is for K1, K2 and K3 product lines. For all other issues, please contact PI Incentives.	No	No
Kenneth Cole	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Limited lifetime warranty	888-825-0527	No	No
Lacoste	Moonachie, NJ, USA	Fedex	No	No	No			2 year warranty. <a href="http://service.movadogroup.com/faq.cfm">http://service.movadogroup.com/faq.cfm</a>	905-752-6100	No	No
Lagostina	Dorval, PQ	Canada Post	Yes	No	No			Please refer to warranty card included	Please refer to warranty card included	No	No
Le Creuset	Mississauga, ON	UPS, Purolator, Mainliner	No	No	No		Freight is already included in product price.	Lifetime warranty on manufacturer defects	866.666.6162	No	No
Leisure Works	Niagara Falls, ON	UPS, Sameday, Purolator	Yes	No	No			1 year parts and frame	888.707.1880	No	No
Lenovo	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Links of London	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		30 day warranty for defective product.	888-295-4657	No	No
Magellan	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Magnasonic	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.663.5954	No	No
Margaritaville	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.546.5637	No	No
Maurice Pincoffs	Niagara Falls, ON	UPS, Sameday, Purolator	Yes	No	No			1 year parts and frame	888.707.1880	No	No

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Maxwell & Williams	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		No	Please contact PI Incentives	No	No
Microsoft	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Mitchell	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	877.857.3460	No	No
Movado	Moonachie, NJ, USA	Fedex	No	No	No			2 year warranty. <a href="http://service.movadogroup.com/faq.cfm">http://service.movadogroup.com/faq.cfm</a>	905-752-6100	No	No
Mr. Coffee	Brantford, ON	UPS, Sameday, Canada post		No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.546.5637	No	No
MTD /Yardman	Kitchener, ON	Purolator, Kingsway (On & Qc), Clarke	No	Yes	No		Purolator – under 100 lbs Kingsway – over 100 lbs (Ont. & Quc Only) Clarke – over 100 lbs (all other provinces). An additional charge applies (75\$), in addition to freight, for a residential delivery of tractors. Commercial delivery does not have this extra charge (only freight charge) if the delivery address has loading dock. If not, then the \$75 charge applies.	2 year warranty for parts and labor	800.668.1238	No	No
Muskoka	Guelph, ON	Various	Yes	Yes	No		\$100 flat rate on all fireplace shipments.	1 year warranty	866.253.0447	Yes	No
National Geographic	Newmarket, ON	UPS, Purolator	Yes	Yes	No	\$5.95 handling fee for orders under \$100		Please refer to warranty card included	800.387.8520	Yes	15%
NEC Display Solutions	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Necky Kayaks	Burlington, ON	Canpar	Yes	Yes	No		All shipments under 10 lbs to anywhere in Ontario and Quebec will have an approximate freight cost of \$10.00. Prepayments - \$ 15000 + before taxes. \$30 pick up fee per boat	3 year limited warranty	800.350.1206	No	No
Nintendo DS	Brampton, ON	Purolator, Canada Post, UPS	No	Yes	No			Refer to warranty card included	1-866-99-HELP-1	No	No
Nintendo Wii	Brampton, ON	Purolator, Canada Post, UPS	No	Yes	No			Refer to warranty card included	1-866-99-HELP-1	No	No
Northern Feather	Vancouver, BC	Canpar, ATS	Yes	No	No			Please refer to warranty card included. Inspection and repairs may be available due to manufacturer defect.	800.663.5965	No	No

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Ocean Kayak	Burlington, ON	Canpar	Yes	Yes	No		\$30 pick up fee per boat	3 year limited warranty	800.350.1206	No	No
Odyssey	Concord, ON	Purolator	No	Yes	No			2 year limited warranty	800.361.5678	No	No
Old Town Canoes	Burlington, ON	Canpar	Yes	Yes	No		\$30 pick up fee per boat	3 year limited warranty	800.350.1206	No	No
Olhausen	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416.256.0377	With Proof Of Purchase & On Site Inspection	No
Olympus	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.622.6372	No	No
OKI Printing	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Oral B	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		2 year limited warranty	800.268.6531 or 800.387.6657	No	No
Oster	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year warranty	800.667.8623	No	No
PanDigital	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Patton	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.557.4825	No	No
Perfect Steak	Waterloo, ON	Purolator	No	No	No			No	Please contact PI Incentives	No	No
Pflueger	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	877.857.3460	No	No
Plantronics	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Play Station 3	Brampton, ON	Purolator, Canada Post, UPS	No	Yes	No			Refer to warranty card included	1-866-99-HELP-1	No	No
Play Station Portable	Brampton, ON	Purolator, Canada Post, UPS	No	Yes	No			Refer to warranty card included	1-866-99-HELP-1	No	No

	Shipping							Warranties & Returns			
								Any modification to the product from its original manufactured state, such as logoing or customization of any kind, will void the manufacturer's return and warranty policy.			
Brand	FOB Location	Courier(s) Used	3rd Party Accepted (Some Exceptions Apply)	Pick-Ups Accepted?	Ship from PI's Warehouse? (Brantford, ON)	Handling Charge	Comments	Warranty	Service Center Telephone Number	Returns Accepted?	Re-stock Fee?
Polar	Guelph, ON	Various	Yes	Yes	No			1 year warranty	866.253.0447	Yes	No
Poulan	Mississauga, ON	Purolator	No	No	No			2 year warranty	800.554.6723	No	No
Poulan Pro	Mississauga, ON	Purolator	No	No	No			2 year warranty	800.554.6723	No	No
Raleigh	Oakville, ON Quebec, PQ	Fedex, Apex, Clarke Transport	Yes	No	No			Limited lifetime warranty	800.268.0293 or 800.268.0412	No	No
Rival	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.546.5637	No	No
Rock-Ola	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416-256-0377	With Proof Of Purchase & On Site Inspection	No
Saeco	Toronto, ON	Canpar, Purolator	Yes	Yes	No		Shipping and installations outside GTA, handled on case per case basis.	1 year on all electrical products	416.256.9191 or 877.349.9191	No	No
Samaco	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		No	Please contact PI Incentives	No	No
Sandisk	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.303.0287	No	No
Screwpull	Mississauga, ON	UPS, Purolator, Mainliner	No	No	No		Freight is already included in product price.	10 year warranty on manufacturer defects	866.666.6162	No	No
Seal-A-Meal	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	800.546.5637	No	No
Security Man	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.644.1132	No	No
Serengeti	Richmond Hill, ON	Fedex, UPS	Yes-tracking information is unavailable for these shipments.	Yes	No			1 year warranty	800.742.2020	Returns accepted only due to defective merchandise	No
Sevylor	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year warranty	800-387-6161	No	No

	Shipping							Warranties & Returns			
								Any modification to the product from its original manufactured state, such as logoing or customization of any kind, will void the manufacturer's return and warranty policy.			
Brand	FOB Location	Courier(s) Used	3rd Party Accepted (Some Exceptions Apply)	Pick-Ups Accepted?	Ship from PI's Warehouse? (Brantford, ON)	Handling Charge	Comments	Warranty	Service Center Telephone Number	Returns Accepted?	Re-stock Fee?
Shakespeare	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	877.857.3460	No	No
Sieko	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Siemens	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Sony	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Please refer to warranty card included	877.899.7669 or www.sony.ca/view/servicelocator.htm	No	No
Spirit	Niagara Falls, ON	UPS, Sameday, Purolator	Yes	No	No			1 year parts and frame	888.707.1880	No	No
Stearns	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each		1 year warranty	800-387-6161	No	No
Sunbeam	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year warranty	800.667.8623	No	No
Suunto	Belleville, ON	Purolator	Yes	No	No			See Warranty Card	1-800-267-7506	No	No
Tasco	Richmond Hill, ON	Fedex, UPS	Yes-tracking information is unavailable for these shipments.	Yes	No			Please refer to warranty card included	800.361.5702	Returns accepted only due to defective merchandise	No
The Bear Chair Company	South River, ON	Purolator, UPS, Canpar	Yes	Yes	No	All orders have a \$2.00 handling fee	Minimum prepayment to GTA is \$3200	1 Year Warranty	1-800-421-1406	Yes	10%
The Sharper Image by Charlescraft	Etobicoke, ON	Canpar, UPS	Yes	Yes	No		Shipping and installations outside GTA, handled on case per case basis.	Please refer to warranty card included	1-800-414-5027	Yes	No
Thermor	Newmarket, ON	UPS, Purolator	Yes	Yes	No	\$5.95 handling fee for orders under \$100		Please refer to warranty card included	800.387.8520	Yes	15%
Thumper	Markham, ON	Canada Post, FedEx or UPS	Yes	No	Yes			2 Year Parts and Labour	905-477-5222	Yes	20%
TMT	St. Jacobs, ON	Purolator	Yes	No	No	All orders have a \$10 handling charge		2 year replacement warranty	866.332.3307	No	No
Tommy Bahama	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers.	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		Limited lifetime warranty	888-825-0527	No	No
Tommy Hilfiger	Moonachie, NJ, USA	Fedex	No	No	No			2 year warranty. <a href="http://service.movadogroup.com/faq.cfm">http://service.movadogroup.com/faq.cfm</a>	905-752-6100	No	No
Top Flite	Concord, ON	Purolator	No	Yes	No			2 year limited warranty	800.361.5678	No	No
Tornado	Toronto, ON	Canpar	Yes	With Proof Of Purchase	No			Please refer to warranty card included	416.256.0377	With Proof Of Purchase & On Site Inspection	No
Trademaster	St. Jacobs, ON	Purolator	Yes	No	No	All orders have a \$10 handling charge		3 year repair warranty, 30 day replacement warranty	866.332.3307	No	No
Trainor Sports	Niagara Falls, ON	UPS, Sameday, Purolator	Yes	No	No			30 day warranty	888.707.1880	No	No

	Shipping							Warranties & Returns			
								Any modification to the product from its original manufactured state, such as logging or customization of any kind, will void the manufacturer's return and warranty policy.			
Brand	FOB Location	Courier(s) Used	3rd Party Accepted (Some Exceptions Apply)	Pick-Ups Accepted?	Ship from PI's Warehouse? (Brantford, ON)	Handling Charge	Comments	Warranty	Service Center Telephone Number	Returns Accepted?	Re-stock Fee?
Vision Quest	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year replacement warranty	800.303.0287	No	No
Verilux	Concord, ON	The Right Way, Visex	Yes	Yes	No	\$6.50 handling fee per order.		Please refer to warranty card included	800.332.7032	Yes	10%
Viewsonic	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
Vitapur	Guelph, ON	Various	Yes	Yes	No			1 year warranty	866.253.0447	Yes	No
Weber	Waterloo, ON	Purolator, Mainliner, Sameday	Yes	Yes	No		Pick up days – Mon to Fri. between 7:30a.m. and 2p.m., 48 hours notice required.	Please refer to warranty card included. For damaged or defective BBQ parts, please contact service center. Information required: model #, serial # and item # of damaged parts.	800.265.2150	No	20% (If box is unopened)
Weed Eater	Mississauga, ON	Purolator	No	No	No			1 year warranty	800.554.6723	No	No
Wilson	Belleville, ON	Purolator	Yes	No	No			1 year warranty	1-800-267-7506	No	No
Xbox 360	Brampton, ON	Purolator, Canada Post, UPS	No	Yes	No			Refer to warranty card included	1-866-99-HELP-1	No	No
Xerox	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No
XM Radio	Brantford, ON	UPS, Sameday, Canada post	Yes, only for UPS, Sameday, Canada Post. A charge of \$1.60 will apply for all other couriers	No	Yes*	\$6.50 for the 1st line item, \$1.50 for each line item thereafter		1 year limited warranty	800.303.0287	No	No

\*These items are stocked at PI's warehouse and 3rd party shipping is available; some exceptions may apply. Manufacturers reserve the right to ship orders prepaid and charge, directly from their warehouse (for Prepaid shipping may apply for some brands. Please contact your PI Sales Representative for more information. The information contained in this document is subject to change at any time. Please contact your Sales Representative if you have any questions prior to placing your order and/or finalizing your program.